



The **C.RO Ports Group of companies** has a standing policy to abide by the law and the companies have implemented all operational and documentary procedures required by law, regulations and conventions, with regard to:

- Health & Safety;
- Environmental Responsibility;
- Quality Management;
- Security;
- Handling of IMDG Cargoes.

All mandatory certificates are in place, *i.a.* every terminal has an ISPS certificate and a trained Port Facility Security Officer (PFSO).

There are Health & Safety risk assessments, safe systems of work and Health & Safety monitoring at each terminal. The terminals have a system to record training and to record accidents/incidents. Personal protective equipment is available at all of our terminals.

**Mrs. Christine DARWENT** manages the Health & Safety policy for the UK terminals. **Mr. Robert MEESTERS** together with **Mr. Max VAN DER STRUIK** (the Netherlands) and **Mr. Rudy GOES** (Belgium) manage the Health & Safety policy for the continental terminals.

**Mrs. Ilse DE MESEL** manages the Environmental policy for all terminals.

Every terminal has a Dangerous Goods Safety Advisor (DGSA) and there is a DGSA for all C.RO Ports Group companies who is **Mrs. Ilse DE MESEL**.

Furthermore, several companies / terminals have obtained the ISO 9001 certificate (2015):

- C.RO Ports Nederland BV for the terminal at Flushing;
- C.RO Ports Automotive Rotterdam BV;
- C.RO Ports Zeebrugge NV;
- C.RO VEC Ltd at Purfleet and Killingholme.

### **Insurance Cover**

Insurance covers have been taken out to a minimum of the limits of C.RO Ports' liability as described in its [General Terms and Conditions](#) applicable from 01.03.2019.

### **Payment Details**

Payment details are always mentioned on C.RO Ports' invoices.

### **GDPR**

The C.RO Ports group of companies have a privacy policy which can be found on [www.croports.com](http://www.croports.com).