



3-7, rue Schiller L-2519 Luxembourg - Grand Duché de Luxembourg

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## Storage regime for C.RO Ports' terminals

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Luxembourg, 07/01/2021

Dear Customer,

Firstly, our very best wishes for 2021.

We have seen an extremely busy period at the year-end, which effective from 23 December 2020 forced us to implement additional measures to safeguard the continued service levels to all our customers and to avoid terminal gridlock(s) in the run up to New Year.

The pressure on our storage capacity is reducing, so we can review and consequently ease the storage conditions **with effect from 1<sup>st</sup> January 2021** as follows:

**UK Ports - Purfleet and Killingholme:**

**Pick up** of your freight units has to be executed **within 72 hours** after unloading of the vessel. After 72 hours of free storage, a storage charge of £30/per commenced period of 24 hours is applicable (excl. bank holidays).

**Delivery** of your booked units can only be accepted **maximum 48 hours** before sailing time.

**Continental Ports - Zeebrugge and Rotterdam:**

**Pick up** of your freight units has to be executed **within 72 hours** after unloading of the vessel. After 72 hours of free storage, a storage charge of €35/per commenced period of 24 hours is applicable (excl. bank holidays).

**Delivery** of your booked units can only be accepted **maximum 48 hours** before sailing time.

For all services, in case the number of storage units exceeds the set maximum of your individual storage allocation, we withhold the right to accept your cargo on a combined unit-in and unit-out basis only, or to reduce or stop any further bookings.

We once again thank you for your support on this matter.

Should you have any queries in relation to the above, please do not hesitate to contact us.

